

Quality Policy Statement

London Engineers Company (LEC) is committed to delivering products and services that consistently meet or exceed the expectations and requirements of our customers while adhering to all applicable laws and regulations in the United Kingdom.

1. **Customer Focus:** LEC places the highest priority on understanding and meeting the needs and expectations of our customers. We strive to maintain strong relationships and open lines of communication to ensure customer satisfaction.
2. **Compliance:** We are dedicated to complying with all relevant UK laws, regulations, and standards pertaining to our industry. Our products and services are designed and delivered in full compliance with applicable legal requirements.
3. **Continuous Improvement:** LEC is committed to a culture of continuous improvement. We regularly review and enhance our processes, products, and services to increase efficiency and quality.
4. **Employee Engagement:** Our employees are the backbone of our organization, and we engage them in our quality initiatives. We provide training and development opportunities to enhance their skills and ensure they contribute to our commitment to quality.
5. **Risk Management:** LEC identifies and assesses risks to quality and takes proactive measures to mitigate these risks. We maintain strict quality control processes to prevent non-conformances and rectify them promptly if they occur.
6. **Supplier Relationships:** We collaborate closely with our suppliers to ensure that the materials and components we receive meet our quality standards. We hold our suppliers to the same high-quality standards to deliver consistent excellence to our customers.
7. **Ethical Practices:** We conduct our business with the highest ethical standards, ensuring transparency, fairness, and integrity in all our dealings.
8. **Data-Driven Decision-Making:** LEC relies on data and feedback to make informed decisions and continuously improve our quality management system.
9. **Leadership Responsibility:** Our leadership team is responsible for promoting and sustaining our commitment to quality, and they lead by example.
10. **Customer Feedback:** We actively seek and value customer feedback, using it as a basis for improvement in our products, services, and processes.
11. **Environmental Responsibility:** LEC recognizes its environmental responsibilities and works to minimize its environmental impact in alignment with UK environmental laws and standards.

12. Legal Compliance: We strictly adhere to UK laws and regulations governing our industry, ensuring that our products and services are safe, reliable, and compliant.

13. Transparency: LEC maintains transparency in our quality practices, allowing stakeholders to understand and trust our commitment to delivering quality.

14. Measurement and Evaluation: We regularly measure and evaluate our quality objectives and performance to drive improvement.

15. Accountability: All LEC employees are accountable for quality, and each one plays a vital role in delivering consistent excellence.

This quality policy reflects our unwavering dedication to delivering products and services of the highest quality while adhering to UK legal requirements. All employees and stakeholders are expected to support and adhere to this policy.

Signed: *SergKlem*

Sergey Klymenko
Director

Date: 03/08/2023